STOPBYUS

Troubleshooting Guide - Snowmobile Covers

ISSUE	RESOLUTION
TOO BIG	Our aftermarket covers are not unique to a particular snowmobile. They are designed with a fitment range to accommodate a selection of machines with similar features and dimensions. If your cover seems too large and you have confirmed your vehicle exactly matches the listing title, here are some things to try: • Position the cover hemline deeper than the bumper in front. • Shift excess canvas to the rear and pull cover down, potentially
ACCESSORY COVERAGE	covering the snow guard and/or track in this location. If the vehicle has been modified in any way or upgraded with optional features or accessories that impact the chassis profile or length/width, fitment of this cover may be affected. Our covers are designed for base model features only. For best fitment, remove or uninstall the accessory while the cover is in use, or upgrade to a larger cover size that can accommodate it.
RUNNING BOARDS EXPOSED	If your snowmobile has a tall windshield, risers, optional backrest or similar, you may see some lifting of the hemline near these items. This lifting usually does not affect the cover function but will often leave running boards exposed. Should this lifting be problematic, consider upgrading to a larger cover size.
TIGHT OVER HANDLEBARS	 Set handlebars to the lowest position Remove aftermarket/optional risers Add a layer of padding to the handlebars and once the cover is seated, shift any excess canvas forward
STRONG SMELL WHEN OPENED	"New cover" smell is normal and will fade over time. Dissipation can be encouraged by placing the cover outside, unfolded, in the fresh air and sunshine.
COVER STUCK TO VEHICLE	In rare cases, the cover may adhere to the vehicle due to ice and freezing conditions. Do not forcibly remove the cover in this situation. Instead, use a cup of warm water to melt the ice in the adhered areas, repeat application as needed. Ensure both cover and sled is thoroughly dried before re-installation.
INTERIOR ACCESS DOES NOT ALIGN WITH FUEL PORT	Surface openings are designed for interior (under-the-cover) access only. On many sleds, this aligns with fueling ports, but in some cases, the interior access will not line up with the gas cap. This is due to the unique position of the fuel port on that specific snowmobile model.

ISSUE	RESOLUTION				
13301	Ensure the interior access flap is secured well with the hook and loop tape or				
	zipper (attachment method varies per cover).				
INTERIOR	When covering the sled, position the interior access flap just behind the				
ACCESS OPENS					
ITSELF	this position if needed.				
	Persistent self-opening of the access area may require use of additional security measures such as a small safety pin.				
DANGLING	These are likely untrimmed sewing threads and will not affect cover				
THREADS	performance or lifespan. Feel free to trim them down to 3-4 mm length.				
	Our aftermarket covers are not unique to a particular vehicle. They are				
	designed with a fitment range to accommodate a selection of snowmobile base models with similar features and dimensions. If your cover seems too				
	small and you have confirmed your snowmobile exactly matches the listing				
	title, here are some things to try:				
TOO SMALL	Check hemline positioning				
	Ensure the cover is positioned slightly below the bumper at the nose but not				
	too deep.				
TOO TIGHT AT THE HEM	Perform a hemline adjustment (2 people)				
	1 - Lay the cover out flat folded in half lengthwise.				
CANVAS POPS OFF	2 – Each person should grab one end and together suspend the cover, allowing				
	the cover to hang upside down between them. Use both hands.				
TOO SHORT	3 – Pull the cover (hemline only) to its maximum stretch. Maximum stretch will				
	become evident when the hemline appears to smooth itself and "un-wrinkle".				
0115 0105 055140	The canvas cannot be torn in this manner, be sure to pull firmly.				
ONE SIDE SEEMS BAGGY	4 – After fully stretching the hemline, slowly allow the cover to retract. Ensure				
BACCI	that the hem is not overly bunched in one area over another, then re-install.				
ONE SIDE SEEMS	Optional or aftermarket upgrades and accessories can alter fitment. Remove				
TIGHT/SHORT	or store these items. If they are not removable, consider using a larger cover				
	that can accommodate them.				
	Ensure the part number tag that is sewn to the cover hemline is placed at the				
	nose (front) of the vehicle.				
	TRAVEL COVERS: Ensure the air vent pockets are placed at the rear.				

ISSUE	RESOLUTION
	Replacement clips and straps are available. See ordering details at the end of this document. Broken clips or straps are easy to prevent:
BROKEN CLIP/STRAP	Ensure strap is snugly secured. Tie off excess strapping to prevent slippage or excess strap vibration during travel.
	Ensure clip and strap is placed vertically and no horizontal or angular stresses are applied on the clip itself once secured.
CLIP POPS OPEN	If the clip seems loosely fitted to the female, warm the male clip end and gently separate the prongs. Allow to cool before use.
	If your vehicle has a raw steel edge where a strap is positioned, consider adding padding to this edge such as a shortened piece of pool noodle, carpet remnant, or similar.
	Our covers are water resistant, not waterproof. Waterproof covers trap moisture and are not breathable which can lead to other, more serious issues. Water will roll off our canvas when properly installed. Here are several things to check:
WATER PUDDLES LEAKING	Check for surface puddles that may cause drip-through and adjust the cover or prop up these areas from beneath. Items such as a softside cooler, pool noodle, or similar will work well.
	Look for stressed seams and adjust the canvas or strap tension to eliminate or reduce stress. Stressed seams can also be sealed with seam tape, or with a coating of candle wax.
	Consider treating especially problematic areas with a waterproofing spray. CAUTION: these sprays reduce cover breathability. If you use one, plan to remove the cover from your boat more often to let it air out.

REPLACEMENT PARTS

PART DESCRIPTION	PART NO	PART DESCRIPTION	PART NO
STRAP WITH HOOK	SMHOOK	MALE/FEMALE CLIP (NO STRAP)	MFCLIP
STRAP WITHOUT HOOK	SMMALE	STORAGE BAG	MESHBAG

Submit replacement part inquiries to salesstopbyusinc@gmail.com Please provide the following:

- A photo of the hemline part number tags
- Your order number
- Which part number(s) you require
- Your shipping address

You will receive a cost and shipping estimate. Allow up to two business days for a response.