

STOPBYUS

INTERNATIONAL RETURN POLICY

GENERAL

All returns must be postmarked within 30 days of the purchase date. All returned items must be in **new and unused condition**, with all original tags, inserts and accessories. Restocking fees may apply.

RETURN PROCESS

If you bought your item from a marketplace (like Amazon, eBay, or Walmart), you **must** initiate the return process and obtain a Return Merchandise Authorization (RMA) number directly through that marketplace. All returns for marketplace purchases are handled exclusively by the marketplace where the item was purchased.

After receiving an RMA number, place the item securely in its original packaging and write the RMA number clearly on the parcel exterior in permanent marker. Ensure the product is clean and dry, and you have not forgotten any parts, pieces or inserts. For faster processing, be sure to enclose a copy of your order details in your parcel, and mail your return to the following address:

StopByUs, Inc
Attn: Returns
916 S. Nova Rd.
Ormond Beach, FL, 32174
United States

IMPORTANT: Pre-paid return labels (if eligible) are for domestic U.S. returns only. International returns require separate handling. Misuse of prepaid return labels will void the return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least two business days from the delivery of your item for the return to fully process.

NOTE: Refunds may take several days to appear, depending on your financial institution.

EXCEPTIONS

The following items cannot be returned:

- Any custom item (indicated by the word “custom” in the product listing title)
- Any item that has been modified (either by you or by special factory production request)
- Closeout items
- Other items as specified within the purchased product listing.

DEFECTIVE OR DAMAGED ITEMS

For defective or damaged products, please contact us within three (3) business days of delivery at salesstopbyusinc@gmail.com. Please provide the following

- Images of the damage or defect from multiple angles (minimum of two)
- All sides of the packaging your item arrived inside, including labels and stickers on the exterior
- Your exact year, make and model of vehicle
- Optional: photo of your vehicle, uncovered.

Allow up to two (2) business days for a response.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

salesstopbyusinc@gmail.com

Allow up to two (2) business days for a response.